



Name:

Basic Steps for Housekeeping in

Date:

Hotel **751**

EL1 - EL2

What do you do when you have chosen your room number at the hotel?

- Just knock and walk in
- Knock and say 'Housekeeping'
- Go straight in

What do you do with your caddy?

- Leave it outside the door
- Take it into the bathroom
- Put it on the bed

What do you do next?

- Open the curtains
- Leave the curtains closed

What do you do with the kettle if it is full of water?

- Leave it
- Empty it in the bathroom sink and replace
- Leave it in the bathroom

What do you do with the shower curtain?

- Pull it straight across
- Shake it and check if it needs changing
- Leave it as it is