



Hotel 751

Housekeeping Questions - EL3

What do you say after you have knocked on a bedroom door?

How many of each item should be on the drinks tray?

- _____ Tea
- _____ Coffee
- _____ Milk
- _____ Sweetners
- _____ White sugar
- _____ Brown sugar

List the three towels you must replace when cleaning a room

What should you do if you find a mark on the bed linen?

List three things that you need to polish

What colour cloth should you use to clean the sink?

How many clean glasses need to go on the drinks tray?

Why should you check inside the drawers?

What colour cloth should you use to clean the mirror?

How would a customer feel if they found a hair on the bed?
